



TERMS & CONDITIONS

1. Provisional Bookings

Essex Cricket Conference & Events (referred to as ECCC thereafter) will hold provisional bookings for ten working days unless otherwise advised. After ten days the date is reopened for new enquiries. In the event of another person wanting to book the facilities you will be asked to confirm your booking at that point.

2. Confirmation of your booking

Once the contract is issued ECCC require a returned signed contract within 7 days. A minimum of a £100.00 deposit will be required along with the signed contract for certain events. If you require an invoice an account form will need to be completed.

3. Final numbers and settlement of account

All final details are required 14 days prior to the function. Full payment settlement for credit accounts is due 30 days following the end date of the function. Full payment for private parties is due 14 days prior to the event. Subsequent increases in numbers will be invoiced separately where applicable. Please note that no refunds will be given for any decrease in catering numbers.

4. Damage

It is expected that whilst you and your guests are at ECCC every effort is made to safeguard the fixtures, fittings and playing surface of the ground. The client will be responsible for any damages incurred to the facility by wilful act or default of the clients and its guests and will pay the Club on demand the amount required to make good any such damage.

5. Liability

Whilst every effort is made to safeguard property of our clients, ECCC does not accept liability for any loss or damage caused to property or equipment brought into the ground by the client or its guests or suppliers. ECCC does not accept liability for any failure to provide the services contracted which is due to circumstances beyond its control.

6. Cancellations

All pre-paid deposits are non-refundable. If a booking is cancelled 14 days or more prior to the start of your event, no additional charges will be applicable (less deposit). ECCC reserve the right to cancel your event if any of the terms and conditions are broken, without any liability to the client and with no obligation to offer a refund of the client's deposit/full settlement.

7. Behaviour

ECCC have a strict policy with importation of alcohol, substance abuse and anti-social behaviour. ECCC reserve the right to end any event which does not abide by this policy and will offer no refund in these circumstances.

8. 18th & 21st Celebrations

It is the policy of ECCC to not host 18th or 21st birthday celebrations, it is requested at the time of enquiry that the nature of the event is stated by the client. ECCC reserve the right to reject any booking if it is felt it could be a detriment to the Club and its brand.

9. Catering

It is a strict policy of ECCC to not allow any food and drink that is supplied by anyone other than ECCC's in house Caterers on our premises. If any food or drink is brought onto site without prior consent then the Club will cancel any event at any given point & charges may be applicable.

10. Car Parking

ECCC outsources all parking operations at The Cloudfm County Ground to Smart Parking (UK) Limited. Anyone parking on the site is liable to pay the relevant car parking tariffs which are in operation 24 hours a day. Any patron failing to pay the correct fees using the advertised procedure will be liable to pay a fine from Smart Parking (UK) Limited. ECCC are not responsible for administering the car park nor will ECCC be liable for paying parking fines on behalf of our clients or guests.

Parking fines can only be appealed directly with Smart Parking (UK) Limited.

11. Cricket Fixtures

The date of your function has been offered in good faith. In the event of a cricket fixture or related event being re-arranged for the date in question ECCC will not be held liable or required to pay compensation for any loss sustained as a result.